

MUFG in the Americas values

Integrity, respect, service, collaboration, inclusion, and stewardship. These values have defined our way of doing business for more than 150 years. They keep us focused on what's important, serve as critical reference points, and guide our behavior.

Integrity

We operate with honesty, integrity, and the highest of ethical standards, without exception. We understand that our reputation with our colleagues, customers, business partners, and communities is based on the responsible way in which we conduct ourselves and our business. We exercise discipline as an essential part of not only what we do, but who we are.

Respect

We recognize all colleagues as individuals, demonstrating mutual respect by creating a professional and collegial workplace. We acknowledge that how we treat each other influences how we service our customers. We promote open and honest communication and listen to one another with understanding, appreciating the merit of every idea.

Service

We recognize and appreciate that we exist because of our customers, whose best interests we keep at heart, and our diverse communities, whose vibrancy ensures our future. We are intensely focused on providing quality service and building real relationships that inspire trust and create longevity. Our knowledgeable team members provide innovative products and services to help customers—all customers, both external and internal—achieve their goals. We promote social responsibility and good citizenship by encouraging our colleagues to give their time and resources for the benefit of our communities. Our service, to both customers and communities, fosters economic and environmental stability and helps to advance positive change.

Collaboration

We work together as a team to exceed our customers' expectations and to achieve our global aspirations and vision for the future. We recognize that every team member has an impact on executing our winning strategy. We share ideas and information to encourage collaboration at all levels, promote partnerships across business units, and build alliances with external business partners and colleagues around the world.



Inclusion

We foster a respectful and inclusive culture that appreciates all the ways our team members, customers, vendors, and community partners are simultaneously similar and different. Our unique perspectives and insights enable us to build and leverage a premier global workforce, grow our business, retain satisfied and loyal customers, and create meaningful and prosperous relationships with the communities we serve.

Stewardship

We respect our long and proud history by striving to leave the bank in a stronger position for future generations of colleagues and customers. We value our tradition of transparency and disciplined, prudent decision-making that enables us to manage risks while seizing new opportunities. We invest in our infrastructure to effectively enhance our position of industry leadership. We are committed to a high-performance culture that attracts, engages, develops, and retains a highly talented workforce, understanding that the innovation and achievements of our colleagues enable our success.